

# Action Plan for 2016

## PUBLIC FINANCIAL MANAGEMENT REFORM

---



## I - BUDGETING

### 1. IMPROVEMENT OF BUDGET MANAGEMENT

#### 1.1 Improvement of Reporting on Annual Budget Execution towards Controlling Authority

**Responsible Unit:** Budget Department (Engaged Stakeholders: Spending Institutions, State Audit Office, Parliament of Georgia)

**Performance Criteria:** Report on State Budget Execution in and Overview of State Budget for 2016 have been submitted to the Parliament of Georgia within the deadlines defined in the legislation of the country and they comply with the requirements defined in the legislation of the country by covering reports on results achieved within this context. Mechanisms have been introduced for a follow-up on the findings of the State Audit Office.

**Timeframe:** January-December

#### 1.2 Mid-Term Expenditure Framework (MTEF)

**Responsible Unit:** Budget Department, Fiscal Forecasting Department (Engaged Stakeholders: Spending Institutions, State Audit Office, Government of Georgia, Parliament of Georgia)

**Performance Criteria:** Original draft and updates of the Basic Data and Directions (BDD) Document of the country have been drafted for 2017-2020. DBB has been submitted to the Government and Parliament of Georgia within the deadlines defined in the legislation of Georgia. It complies with the requirements of the legislation. Guidelines on the Costing have been endorsed on the grounds of the lessons learned. Action Plans of the Line Ministries comply with the methodology developed by the Ministry of Finance of Georgia. Mid-term Plans are compatible with parameters of fiscal policy defined in the Organic Law. Mid-term Plans have been endorsed by Line Ministries of Georgia. They feed into the National Mid-Term Action Plan by envisaging the respective costing and adhering to the Guidelines on Costing.

**Timeframe:** February-December

#### 1.3 Annual Budget Drafting

**Responsible Unit:** Budget Department, Fiscal Forecasting Department, Public Debt and External Financing Department (Engaged Stakeholders: Spending Institutions, State Audit Office, Government of Georgia, Parliament of Georgia)

**Performance Criteria:** Draft Law on State Budget for 2017 has been developed and submitted to the Parliament of Georgia within the deadlines defined in the legislation. Draft Law complies with



the fiscal parameters set out in the Mid-Term Plans and legislation. Submitted is consistent with standards defined for Program Budgeting.

**Timeframe:** July-December

#### **1.4 Improvements to the Introduction of Program Budgeting**

**Responsible Unit:** Budget Department (Engaged Stakeholders: Spending Institutions, State Audit Office, Government of Georgia, Parliament of Georgia)

**Performance Criteria:** Program Budgets defined by the Spending Institutions on the grounds of the updated Methodology on Program Budgeting have been improved. Spending Institutions apply the Methodology on Program Budgeting and Guidelines on Costing while developing Draft Laws on Annual Budgets.

**Timeframe:** January-September

#### **1.5 Development of Mechanisms for Selection and Implementation of Capital/Investment Projects**

**Responsible Unit:** Budget Department (Engaged Stakeholders: Spending Institutions, State Audit Office, Government of Georgia, Parliament of Georgia)

**Performance Criteria:** Methodology for Selection and Implementation of Capital/Investment Projects has been developed, along with the relevant Guidelines on Costing. Referred Methodology will be piloted shortly.

**Timeframe:** January-September

#### **1.6 Full Inclusion of Budgets of Local Authorities and Legal Entities of Both Private and Public Laws in the Budget System Regulations of Georgia**

**Responsible Unit:** Budget Department (Engaged Stakeholders: Spending Institutions, State Audit Office, Government of Georgia, Parliament of Georgia)

**Performance Criteria:** Reporting on Budget Execution and Revenue Collections complies with a common standard when incurring costs and making transactions with funds generated from any and all revenue sources.

**Timeframe:** January-September



### **1.7 Proper Operation of (Electronic) Budget Management Module of the Public Funds Management System (PFMS)**

**Responsible Unit:** Budget Department, Financial Intelligence Service – Legal Entity of Public Law (LEPL); (Engaged Stakeholders: Spending Institutions of the State Budget, Municipal Legal Entities and Public and Private Laws)

**Performance Criteria:** Every functional unit of the Budget Management Module is working well and E-Budget is fully integrated in the Budget Cycle.

**Timeframe:** January-September

### **1.8 Ensured Transparency of the Budget Cycle**

**Responsible Unit:** Budget Department (Engaged Stakeholders: Spending Institutions of the State Budget, Government of Georgia, Parliament of Georgia)

**Performance Criteria:** Mechanisms for the provision of information to general public have been developed at every phase of the budgetary cycle. Measures have been implemented to address the faults identified in the process of Open Budget Survey. Citizens Roadmap for the State Budget of 2017 has been posted on the web.

**Timeframe:** January-December

### **1.9 Support of Budget Cycle with Improvements of the Legislation**

**Responsible Unit:** Budget Department, Legal Department; (Engaged Stakeholders: Spending Institutions of the State Budget, Government of Georgia, Parliament of Georgia)

**Performance Criteria:** Measures planned within the scope of the Public Funds Management Reform have been supported with respective laws and regulations.

**Timeframe:** January-September

## **II – TAX POLICY AND CUSTOMS-RELATED ISSUES**

### **1. IMPROVEMENT OF THE LEGISLATIVE BASE**

#### **1.1 Improvement of the International Tax Policy**

**Responsible Unit:** Tax Policy Department



**Performance Criteria:** Implementation of procedures for the conclusion of Double Taxation Treaties with Revenue Authorities of priority countries; Implementation of procedures for the conclusion of Tax Information Exchange Agreements (TIEA) and Mutual Support Agreements with Customs Authorities; Second Phase of Assessment of the Georgian Jurisdiction has been progressing since December 2014 for the identification of the degree of compliance with standards on Transparency of Tax Information and Exchange of Information. Second Phase of Assessment envisages the evaluation of practical implementation of the current legislation.

**Timeframe:** January-December

### **1.2 Development of Draft Regulations Deriving from the Tax Code of Georgia and Customs legislation**

**Responsible Unit:** Tax Policy Department

**Performance Criteria:** Draft Customs Code of Georgia has been developed; Draft amendments have been developed in relation with the Customs Code of Georgia; Draft Ministerial Orders and Government Resolutions have been developed to regulate the customs system of the country.

**Timeframe:** January-December

### **1.3 Further Improvement of Tax Legislation and Development of Draft Regulations for the Execution of Amendments made to the Tax Legislation**

**Responsible Unit:** Tax Policy Department

**Performance Criteria:** Analysis of problems identified in the process of tax administration; Analysis of presented legislative initiatives; Identification of current vague and dual-interpretation provisions and development of a Draft Law to address the issues; Development of respective amendments to the legislation for capturing key obligations of taxpayers.

**Timeframe:** January-December

### **1.4 Approximation of Tax Legislation with EU Directives within the Scope of EU Association Agreement**

**Responsible Unit:** Tax Policy Department

**Performance Criteria:** Development of an Action Plan for Approximation of Tax Legislation of Georgia with EU Directives within the scope of the EU Association Agreement; Comparative Analysis of Tax Legislation of Georgia with EU Directives and development of Draft Amendments to the Tax Code of Georgia.



**Timeframe:** January-December

## **2. IMPROVEMENT OF TAX AND CUSTOMS SYSTEMS**

### **2.1 Capacity Building of Tax Audit**

**Responsible Unit:** Georgian Revenue Service (GRS)

**Performance Criteria:** Improvement of a training system for tax auditors; Allocation of increased human resources to the Tax Audit Department.

**Timeframe:** January-December

### **2.2 Reduction of Timeframe for Tax Audits and Simplification of Tax Audit Scope**

**Responsible Unit:** Georgian Revenue Service (GRS)

**Performance Criteria:** Introduction of a computer-assisted system of audit procedures.

**Timeframe:** January-December

### **2.3 Optimization of Service Areas**

**Responsible Unit:** Georgian Revenue Service (GRS)

**Performance Criteria:** Timely and accurate compliance of taxpayers with their tax obligations; Timely and efficient tax refunds of tax credits; Improvement of service standards; Assessment of current service standards and correction of faults.

**Timeframe:** January-December

### **2.4 Facilitation of Voluntary Compliance**

**Responsible Unit:** Georgian Revenue Service (GRS)

**Performance Criteria:** Improvement of risk analysis by sector-specific focus to improve the taxpayer compliance with filing and tax payment obligations; Acquisition of relevant hardware and implementation of relevant studies; Development of flyers and journals to convey key information to taxpayers; Design and development of commercials and public relations campaigns of Georgian Revenue Service (GRS).

**Timeframe:** January-December



## **2.5 Improvement of Trade Facilitation Tools and Customs, Sanitary and Phyto-Sanitary Border Control Measures**

**Responsible Unit:** Georgian Revenue Service (GRS)

**Performance Criteria:** Accession to Conventions on Simplification of Commodity Trade Formalities and Common Transit Procedures; Development of infrastructure for phyto-sanitary and veterinary border control at customs check-points; Acquisition of hardware; Introduction and implementation of vegetable food safety control measures at border crossings; Development of Guidelines for Phyto-Sanitary and Veterinary Control Procedures; Staff Training in Phyto-Sanitary and Veterinary Disciplines; Implementation of relevant measures for the introduction of a concept of Authorized Economic Operators; Implementation of relevant measures in relation with the introduction of a concept of Authorized Economic Operators.

**Timeframe:** January-December

## **2.6 Facilitation of EU Integration Process**

**Responsible Unit:** Georgian Revenue Service (GRS)

**Performance Criteria:** Extension of scope for the exchange of information; Successful implementation of the Second Phase of the Global Forum of the Organization of Economic Cooperation and Development (OECD); Facilitation of the approximation process of the Georgian legislation and VAT provisions with EU Directives within the scope of the EU Association Agreement.

**Timeframe:** January-December

## **2.7 Development of HRM Strategy**

**Responsible Unit:** Georgian Revenue Service (GRS)

**Performance Criteria:** Start developing the Human Resource Development Strategy Paper.

**Timeframe:** January-December

## **2.8 Improvements to the Organizational Structure of GRS**

**Responsible Unit:** Georgian Revenue Service (GRS)



**Performance Criteria:** Development of a new organizational structure of the Georgian Revenue Service.

**Timeframe:** January-December

### III – MACROECONOMIC FORECASTING AND ANALYSIS

#### 1. IMPROVEMENT OF MACROECONOMIC FORECASTING AND ANALYSIS

##### 1.1 Improvement of Macroeconomic Forecasting and Analysis; Increased Scope of Analytical Information

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Improved forecasting; Presentation of findings on the grounds of macroeconomic analysis (Introduction of a system for regular discussions).

**Timeframe:** January-December

##### 1.2 Scrutiny of New Analytical Indicators of Economic Activities on the Grounds of Information Obtained from Administrative Sources

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Extension of a product-line for the analysis of economic activities.

**Timeframe:** January-December

##### 1.3 Periodic Analysis of Economic Position and Release of Information on Findings

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Information on economic position is posted on the MOF URL on a regular basis.

**Timeframe:** January-December

##### 1.4 Periodic Analysis of Fiscal Policy

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department





**Performance Criteria:** Quarterly monitoring of deficit; Scrutiny of structural deficit; Methodology of structural deficit; Monitoring of monthly budget deficit.

**Timeframe:** January-December

### **1.5 Diagnostics of Vulnerability**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Scrutiny of international practice.

**Timeframe:** January-December

## **2. IMPROVEMENT OF REVENUE PROJECTIONS AND ANALYSIS**

### **2.1 Improvements in the Budget Revenue Projections**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Improved projections; Development and application of an alternative methodology; Scrutiny of the Revenue Elasticity Ratios; Scrutiny of Excise Goods Elasticity Ratio.

**Timeframe:** January-December

### **2.2 Tax System Appraisal**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Tax GAP Analysis; Scrutiny of tax expenditures, tax compliance, international methodologies and practices.

**Timeframe:** January-December

### **2.3 Collection, Processing and Analysis of Information on Tax Assessments**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Use of data for analytical purposes and projections.

**Timeframe:** January-December

## **3. IDENTIFICATION AND ASSESSMENT OF FISCAL RISKS**

### **3.1 Macroeconomic Risk Assessment**



**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Improvements in the macroeconomic risk analysis.

**Timeframe:** January-December

### **3.2 Assessment of Contingent Liabilities of State Owned Enterprises**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Creation of Registry of Liabilities derived from State Owned Enterprises (SOEs); Assessment of Fiscal Risks derived from SOEs; Improvement of the Data Collection System/Questionnaire designed for SOEs.

**Timeframe:** January-December

### **3.3 Assessment of Risks Related to Social Liabilities**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Assessment of current pension and healthcare systems; Impact of population ageing on social liabilities.

**Timeframe:** January-December

## **IV – PUBLIC DEBT MANAGEMENT**

### **1. IMPROVEMENT OF PUBLIC DEBT MANAGEMENT**

#### **1. 1 Improvements to the Analytical Segment of the Public Debt Management (Middle Office)**

**Responsible Unit:** Public Debt and External Financing Department

**Performance Criteria:** Updates to the Public Debt Management Strategy Paper; Development of Public Debt Sustainability Analysis; Introduction of best practices and current trends in public debt management.

**Timeframe:** January-December

## **V – ACCOUNTING AND REPORTING**

### **1. INTRODUCTION OF IPSAS STANDARDS FOR COMPATIBILITY WITH ACCRUALS METHOD**



**1.1 Provision of Information to Public Sector Accountants on the Requirement to Comply with IPSAS Standards (IPSAS 13, IPSAS 19, IPSAS 22, IPSAS 23, IPSAS 24) as Elaborated in the Guidelines on Accounting and Financial Reporting; Development of Training Materials; Staff Training**

**Responsible Unit:** Treasury Service; Academy of the Ministry of Finance of Georgia – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Public sector accountants have been applying IPSAS 13, IPSAS 19, IPSAS 22, IPSAS 23, IPSAS 24 provisions since 2016.

**Timeframe:** January-December

**1.2 General Analytics of Remaining IPSAS Standards; Staff Trainings; Development of Post-Introduction Detailed Action Plans**

**Responsible Unit:** Treasury Service

**Performance Criteria:** Post-IPSAS-Introduction Action Plan has been developed for 2016-2020; Treasury Service staff have been trained in IPSAS.

**Timeframe:** January-December

**1.3 Analytics of Standards Envisaged in the Post-IPSAS-Introduction Action Plan; Incorporation of Requirements in the Guidelines for Accounting and Financial Reporting**

**Responsible Unit:** Treasury Service

**Performance Criteria:** Draft amendments have been developed. They include the requirements of selected IPSAS standards.

**Timeframe:** June-December

**2. DEVELOPMENT OF INTEGRATED PUBLIC FUNDS MANAGEMENT INFORMATION SYSTEMS**

**2.1 Integration of Accounting Entries with Various Modules of the General Ledger of Treasury Service**

**Responsible Unit:** Treasury Service; Financial Intelligence Service

**Performance Criteria:** General Ledger of the Treasury Service includes information on various payments made from the budget.

**Timeframe:** January-December



## **2.2 Improvement of a Web-Based Service of Procurement Data on Tender Payments made by Eligible Organizations via Integrated Public Funds Management Information System**

**Responsible Unit:** Treasury Service; Financial Intelligence Service

**Performance Criteria:** Bidders pay tender fees via the Treasury System.

**Timeframe:** January-December

## **2.3 Assessment/Analysis of Revenue Management Module of Budgetary Organizations at Single Treasury Account**

**Responsible Unit:** Treasury Service; Financial Intelligence Service

**Performance Criteria:** Business Process Analytics of Revenue Management in Budgetary Organizations has been developed.

**Timeframe:** January-December

### **3. DESIGN OF CASH MANAGEMENT MECHANISM AND DEVELOPMENT OF A DRAFT STRATEGY**

#### **3.1 Development of Cash Management Mechanism and Tools by Treasury Service; Development of Draft Strategy Paper**

**Responsible Unit:** Treasury Service

**Performance Criteria:** Draft Strategy Paper for Cash Management has been developed.

**Timeframe:** January-December

#### **3.2 Training of Cash Management Department Staff in Financial Markets**

**Responsible Unit:** სასაზოგადო Treasury Service

**Performance Criteria:** Cash Management Department staff have been trained.

**Timeframe:** January-December

## **VI – REFORM OF PUBLIC INTERNAL FINANCIAL CONTROL**

### **1. DEVELOPMENT OF PUBLIC INTERNAL FINANCIAL CONTROL**



### **1.1 Planning, Assessment and Public Awareness on the Reform of Public Internal Financial Control**

**Responsible Unit:** Central Harmonization Unit

**Performance Criteria:** 1. Strategy Paper and Action Plan for the Development of Public Internal Financial Control have been endorsed by the Government of Georgia; 2. PIFC Conference has been held.

**Timeframe:** March-July

### **1.2 Facilitation of Financial Management and Control System and Effective Operation in Public Sector**

**Responsible Unit:** Central Harmonization Unit

**Performance Criteria:** 1. Guidelines on Introduction of Rules and Procedures of Financial Management and Control System have been endorsed by the Government of Georgia; 2. Second Phase of Financial Management and Control System: Guidelines for Introduction of Management Control have been developed; 3. Reports have been developed within the scope of facilitation and in line with the Guidelines on Financial Management and Control System by 8 Line Ministries.

**Timeframe:** January-December

### **1.3 Facilitation of Internal Audit Development and Effective Operation in Public Sector**

**Responsible Unit:** Central Harmonization Unit

**Performance Criteria:** 1. Internal Audit Methodology and System Audit Guidelines have been endorsed; 2. Qualification of Internal Auditors has been improved through the planned and implemented staff trainings; 3. Improvement of practical experience of Internal Auditors through at least 1 Financial and Pilot Compliance Audits and 4 Effectiveness or Pilot System Audits; 4. Performance criteria have been set for the assessment of Internal Audit functions.

**Timeframe:** January-December

## **VII – INFORMATION AND COMMUNICATION TECHNOLOGIES**

### **1. SUPPORT AND DEVELOPMENT OF PUBLIC FINANCIAL MANAGEMENT INTEGRATED INFORMATION AND COMMUNICATION SYSTEMS**

#### **1.1 System Development and Inclusion of New Functionalities to E-Budget**



**Responsible Unit:** Financial Intelligence Service – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Delegation of current functionalities in the system by budgets and organizational structures; Design and development of budget adjustment process modelling functionalities; Design and development of crisis budget management and consolidation functionality.

**Timeframe:** January-December

### **1.2 System Development and Inclusion of New Functionalities to E-Treasury**

**Responsible Unit:** Financial Intelligence Service – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Extension of integration service functionality with Public Procurement Agency (for capturing tender proceeds in the Single Treasury Account); Integration of accounting entries made to the General Ledger of Treasury Service with various modules of the treasury system; Assessment/Analysis of a module for the management of revenues generated by budgetary organizations.

**Timeframe:** January-December

### **1.3 System Development and Incorporation of New Functionalities to E-DMS**

**Responsible Unit:** Financial Intelligence Service – Legal Entity of Public Law (LEPL)

**Performance Criteria:** System front refactoring and launch; Automation of principal service through the implementation of new integration service with treasury; Implementation of planning and analytic module of future emissions; Integration with the central bank of the country to obtain information on treasury emissions; Automation of provision of information on domestic debt required for budgeting; Work started on the implementation of external debt module.

**Timeframe:** January-December

### **1.4 System Development and Incorporation of a new Functionality to E-HRMS**

**Responsible Unit:** Financial Intelligence Service – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Compliance of the E-HRMS system with a new standard designed by the Public Service Bureau; Further integration of the E-HRMS System with Single Treasury System; Development of a dynamic accounting construction functionality.

**Timeframe:** January-December



### **1.5 Ensured Sustainability of ICT Infrastructure of the Ministry of Finance of Georgia**

**Responsible Unit:** Financial Intelligence Service – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Improved infrastructure - Blade Server Capacity and Data Storage System has been upgraded in capacity to cater the workload; Introduction of information asset risk management policy; Automation of operating system and software monitoring and management; Service level management process introduction; Introduction of Application Centered Infrastructure (ACI).

**Timeframe:** January-December

## **VIII – RESOURCE MANAGEMENT**

### **1. DEVELOPMENT OF DOCUMENTS DERIVING FROM THE STRATEGY PAPERS**

#### **1.1 Amendments to the Socio-Economic Development Strategy of the Country, Branded as Georgia 2020 on the Grounds of Government Resolution N1355 Dated June 25, 2015**

**Responsible Unit:** MOF/Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Relevant draft amendments developed and incorporated to the Socio-Economic Development Strategy of the Country, Branded as Georgia 2020.

**Timeframe:** January-April

#### **1.2 Engagement in Drafting Various Document Stemming from the Socio-Economic Development Strategy of the Country, Branded as Georgia 2020**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department

**Performance Criteria:** Documents/regulations developed and submitted in the relevant format to the authorised body; Incorporation of comments and suggestions submitted in relation with a Draft Law on Deposit Insurance.

**Timeframe:** January-December

#### **1.3 Engagement in the Pension System Reform within the Mandated Competence (Including the Development of Strategy Paper and Action Plan)**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department/Respective Institutions

**Performance Criteria:** Document developed for the operation of the Pension System.



**Timeframe:** January-December

**1.4 Engagement in the Development of Capital Market Reform Strategy and Action Plan within the Mandated Competence**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department Respective Institutions

**Performance Criteria:** Documents developed as required for the capital market Reform

**Timeframe:** January-December

**1.5 Engagement in the Development of a Legal Framework, Policy Document and Draft Law on Public-Private Partnership (PPP) within the Mandated Competence**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department/ Respective Institutions

**Performance Criteria:** Policy document and draft law developed.

**Timeframe:** January-December

**1.6 Engagement in Relevant Measures Aimed at the Introduction of Regulation Impact Assessment within the Mandated Competence**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department/Respective Institutions

**Performance Criteria:** Legal framework developed for the introduction of a regulation impact assessment system.

**Timeframe:** January-December

**1.7 Engagement in the Development of Small and Medium Business Facilitation Strategy Document within the Mandated Competence**

**Responsible Unit:** Macroeconomic Analysis and Forecasting Department/Respective Institutions

**Performance Criteria:** Strategy Paper developed for the Facilitation of Small and Medium Business.

**Timeframe:** January-December

**1.8 Provision of Relevant Recommendations for Improving the Country Rating in Doing Business within the Mandated Competence**





**Responsible Unit:** Macroeconomic Analysis and Forecasting Department/ Respective Institutions

**Performance Criteria:** Specific recommendations provided to various institutions.

**Timeframe:** January-December

## **2. ACADEMY OF THE MINISTRY OF FINANCE OF GEORGIA**

### **2.1 Training of Financial Staff at Local Authorities**

**Responsible Unit:** Academy of the Ministry of Finance of Georgia

**Performance Criteria:** Trained staff.

**Timeframe:** January-December

### **2.2 E-Budget Planning for 2017**

**Responsible Unit:** Academy of the Ministry of Finance of Georgia

**Performance Criteria:** Trained staff.

**Timeframe:** January-December

### **2.3 Cooperation with Ministry of Finance of the Netherlands for the Improvement of Public Financial Management in Organization of Trainings and Consultation Meetings**

**Responsible Unit:** Academy of the Ministry of Finance of Georgia

**Performance Criteria:** Trainings and consultations delivered by experts of the Ministry of Finance of the Netherlands; Retrained staff in the system of the Ministry of Finance of Georgia.

**Timeframe:** January-December

## **3. UPGRADE OF THE E-AUCTION SYSTEM AND ATTRACTION OF NEW PARTNERS**

### **3.1 Improvement/Modernization of E-Auction System**



**Responsible Unit:** Service Agency of the Ministry of Finance of Georgia – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Electronic portal modernized by taking into account the consumer feedback; Video consultation and video manual included to the services rendered to customers; Application of e-bank guarantees in the functionalities for the private legal entities

**Timeframe:** January-December

### **3.2 Attraction of New Partners to E-Auction.ge**

**Responsible Unit:** Service Agency of the Ministry of Finance of Georgia – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Effectiveness of public property management; attraction of local authorities.

**Timeframe:** January-December

## **4. STATE SUPERVISION OVER PRECIOUS STONES, METALS AND ITEMS MADE OF SUCH**

### **4.1 Introduction of Public Supervision System over Precious Stones, Metals and Items Made of Such**

**Responsible Unit:** Service Agency of the Ministry of Finance of Georgia – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Implementation of key tasks for the establishment of the supervision system; Regulation of legal issues; Cooperation with European and international organizations (including the donor agencies); Cooperation with European Test Agencies; Development of infrastructure; Development and endorsement of a communication plan.

**Timeframe:** 2016 - 2019

## **5. SERVICE QUALITY IMPROVEMENTS**

### **5.1 Service Quality Improvements**

**Responsible Unit:** Service Agency of the Ministry of Finance of Georgia – Legal Entity of Public Law (LEPL)

**Performance Criteria:** Service quality management; Staff training (in quality management).

**Timeframe:** January-December



**Annex:** Costing of measures envisaged in the Action Plan for the Public Financial Management Reform of 2016.